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University Health Board

Fraud Alert - scam warning

The Betsi Cadwaladr University Health Board (BCUHB) has been made aware of a scam to order repeat prescriptions by the Local Counter Fraud Team at Abertawe Bro Morgannwg University Health Board (ABMUHB) and published in the Insight Solutions newsletter of August 2014.

One of ABMUHB's GP Practice Managers in the Bridgend Area had been notified by two elderly patients who use My Health Online (MHOL) to order repeat prescriptions that they were telephoned by a caller allegedly from MHOL using the number "001030" asking questions about what medication they were taking. The patients were then also asked if they took supplements and were asked for their credit card details.

If your GP Practice is linked to MHOL for patients to order repeat prescriptions, please could you make them aware of this potential scam and advise them not to give their credit card details to anyone over the telephone unless they know and are certain who they are dealing with.

If your GP Practice has been notified by patients who have been telephoned by a caller allegedly from MHOL asking questions about what medication and any supplements they are taking and for their credit card details, to inform these patients to ensure and report this alleged telephone scam to the Action Fraud Reporting web site by clicking on the "Report It" tab on internet web site link <http://www.actionfraud.police.uk/contact-us> or call:



If you have any concerns regarding fraud against the NHS, please contact in confidence your Local Counter Fraud Team at BCUHB:

Karl Woodward – Head of Local Counter Fraud (Interim)
Telephone: 01978 725417 or e-mail Karl.Woodward@wales.nhs.uk

Alun Gordon – Local Counter Fraud Specialist
Telephone: 01745 443176 / 01745 448782 ext. 2238 or e-mail
Alun.Gordon@wales.nhs.uk

Sjef Molmans – Local Counter Fraud Specialist
Telephone: 01745 448782 ext. 2236 or e-mail Sjef.Molmans@wales.nhs.uk

Or if you wish to remain anonymous the NHS Fraud and Corruption Reporting Line can also be contacted on telephone 0800 028 40 60.